



March 18, 2020

Dear Residents and Representatives,

Thank you for your prayers and support during this difficult season. We are doing well during this difficult season. We have taken the Covid-19 situation very seriously and have been very proactive during this time. I am happy to report that as of this time, we have had no residents or staff who have been found to have contracted this virus. As you may know, our residents' health and wellbeing is our number one priority.

I want to inform you of the steps we have taken to keep our residents safe.

1. We have been continuing to remind all of our residents and staff of all universal precautions/infection control that are critical right now.
2. We have restricted all non-essential outside visitors to reduce the traffic in and out of our building.
3. All those who must enter the building are screened for signs of illness, temperature, etc.
4. We have encouraged as much isolation as possible. We are currently refraining from communal dining and group activities. For those who are unable to remain in their rooms, we have spread common area seating far apart throughout the building(s.)
5. Medications are being brought to the residents instead of the residents coming to common areas for their medications.

We currently have plenty of the essential items like food, toilet paper, and cleaning supplies. We are working on increasing our back up supplies and medical PPE (personal protective equipment) in case of continued shortages. We are continually monitoring our residents' health for any signs of illness.

Please know we miss the presence of all our volunteers and residents' family members who often come to visit us. You are a big help in bringing smiles to our residents' faces, but please trust that we are doing all we can to not only keep our residents safe, but happy as well. If you have any questions or concerns, please do not hesitate to email me at my contact info below,

Sincerely,

Danny Cano
Director of Operations
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